

HiCAP

ENTERPRISE INTERNET ACCESS

High-Capacity Internet Access for Maximum Performance

When your business demands high-capacity, mission-critical bandwidth, Covad Wireless HiCap solutions deliver.

HIGHLIGHTS

- **High Bandwidth**—Symmetric speeds from 10 to 45 Mbps
- **T3/DS3 Performance**—The affordable alternative to a fractional DS3 or T3 line
- **Fast Install**—Up and running in as little as 14 business days
- **Convenient**—LAN-ready Fast Ethernet handoff with public, static IP addresses
- **Reliable**—99.99% uptime targets backed by full industry-standard service level agreements (SLAs)
- **Expert Support**—24x365 network monitoring and technical support

HIGH BANDWIDTH INTERNET ACCESS. Covad Wireless HiCap service delivers high bandwidth Internet access in speeds ranging from 10 to 45 Mbps. Covad Wireless HiCap is ideal for companies that:

- Use bandwidth-intensive applications
- Transmit large volumes of data, text, images, or video
- Run their own web, email, database, or application servers
- Host online applications
- Conduct or rely on videoconferences or webcasts
- Produce or edit music or video content
- Use remote online data backup services
- Create or transmit high-end designs, 3D modeling, or animation
- Push the limits of their existing multi-megabit Internet access service

ENTERPRISE-CLASS CONNECTIVITY. Covad Wireless HiCap service delivers flexible, scalable, and cost-effective enterprise-class connectivity. It's delivered using licensed microwave technology that links your business directly to Covad Wireless's network and the Internet. This eliminates dependence on traditional telco infrastructure while providing a high-bandwidth, low-latency, reliable service.

QUICK INSTALL. Covad Wireless HiCap service can be installed in as little as 14 business days for 10, 15, and 20 Mbps service and as little as 30 business days for 30–45 Mbps service. This is often much faster than laying down fiber cable or installing a T3 / DS3.

COST EFFECTIVE. Because Covad Wireless HiCap service does not rely on an expensive network of landline cables, our cost structure is lower than that of many large telecom providers. We share the benefits of our lower cost structure with our customers by offering very competitive pricing that allows you to boost your bottom line.

CONVENIENT CONNECTION. Our HiCap service includes a convenient Fast Ethernet interface that's ready to connect to your network, eliminating the need for additional expensive T3 / DS3 cards and routers.

REDUNDANT CONNECTION FOR T3 OR FIBER. For enterprises with existing T3 / DS3 or fiber access, Covad Wireless HiCap service can provide an essential alternate path to the Internet. Many of today's businesses suffer immediate losses in revenue and productivity if their Internet connections go down, since they rely heavily on web-based applications such as CRM, document management, ERP, VoIP, SaaS, and video conferencing.

TECHNICAL SPECIFICATIONS

SERVICE	HiCap Standard	HiCap Custom
SYMMETRIC SPEED	10, 15, or 20 Mbps	30 or 45 Mbps
FREQUENCY	28 GHz licensed spectrum	23 GHz licensed spectrum
SLA TARGETS	99.99% availability; 4-hour priority response	99.99% availability; 4-hour priority response
EQUIPMENT INCLUDED	Rooftop subscriber unit, router, cabling, and Fast Ethernet port	Rooftop subscriber unit, cabling, and Fast Ethernet port
INSTALLATION TIMEFRAME	Typically 14 business days	Typically 30–45 business days
SUPPORT	24x365 network monitoring and technical support	24x365 network monitoring and technical support
IP CONFIGURATION	Five static IP addresses included; more available upon request	Five static IP addresses included; more available upon request
AVAILABILITY	Wireless coverage areas in select areas of Northern and Southern California	Wireless coverage areas in select areas of California, Nevada, and Illinois

24X365 SUPPORT. Covad Wireless is passionate about providing exceptional service and personalized support. In addition to 24x365 network monitoring, we have dedicated technical support staff to ensure that we meet or exceed our customers' expectations.

WHY COVAD WIRELESS? Covad Wireless is one of the nation's largest fixed wireless ISPs for business and is wholly owned by Covad Communications Group, Inc., a leading nationwide provider of integrated voice and data solutions. Thousands of businesses have selected Covad Wireless because of the benefits of our service and the unparalleled support we provide.



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